



Quorum House

THE COMMITMENTS WE SHARE



The House Code

Good company. Clear commitments.
Members, guests and hosts - in person and online.



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Good company. Clear commitments.

Applies to members, guests and hosts, in person and online. Version 14
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A room worth protecting.

The quality of Quorum House rests on trust. These commitments apply to members, guests and hosts, in person, online and at Monday Club. We welcome different backgrounds, ideas and ways of doing business. Contribution and conduct matter; school, social connections and status do not.

The Chatham House Rule comes first.

Under the Chatham House Rule, members may use what they learn, but must not reveal who said it or identify any other participant or their organisation. Our House Code also protects personal information and material identified as confidential. A public profile never makes a private conversation public. Keep membership attendance, private messages, documents, personal data and material identified as confidential within the agreed audience unless the person concerned permits disclosure. Confidentiality continues after participation ends, subject to lawful disclosure and protected reporting.

Use the learning. Protect the detail.

Do not record, photograph, transcribe, screenshot or feed a discussion into AI without prior, informed agreement from everyone affected. General learning from standard discussions may be used without attribution, within the Rule and this code. Publication of a member's story, quotation, tagging or identifiable case study requires separate approval of the actual material. Removing a name is not enough if the remaining details could identify a person or business.

The Chair is optional. The host explains the proposed tools, scope and information handling before use, and everyone affected must agree. The group may choose use throughout, selected parts, or none. Any participant can ask for AI to pause. Off periods are not processed retrospectively without fresh agreement. Recording and transcription need their own explicit agreement.



A proportionate, access-controlled audit record of agreed AI use is kept under arrangements disclosed before the session. Switching off does not automatically erase earlier processing or records. Tasks and connected tools need an agreed scope and an accountable member. Contacting others, spending money, publishing or changing business systems requires specific human authorisation. The moderated member exchange follows the same commitments. Do not forward messages, circulate group invitations, harvest contacts or put another member's material into a personal AI without prior informed permission. House-shared AI research is labelled and reviewed; members may question or correct it. The membership guide sets out the controlled framework.

Agree the notes. Protect the source.

Where the group agrees to controlled note-taking, the House manually reviews and redacts the write-up. Everyone who took part must approve the exact version and audience before it enters the private members' and subscribed Alumni archive. Silence is not approval. Original recordings and raw transcripts are not archive content: they and superseded drafts must be permanently deleted after approval under the schedule agreed before capture. Provider and backup deletion must be verified; any necessary legal preservation is isolated and documented. Private Circle material keeps its separately agreed audience. See the recording, approval and retention policy.

Bring only what you may share.

You retain ownership of your ideas and materials. Do not disclose another person's trade secrets, customer data, personal information or information you are under a duty to protect. Share the minimum needed to explore a question; use broad ranges and remove identifying details. The host can pause a discussion if it is too sensitive.

Challenge the idea. Respect the person.

Listen carefully, make room for others and disagree without belittling anyone. Harassment, discrimination, intimidation and unwanted attention have no place here. Different views are welcome; nobody is asked to agree with the room or perform a particular social identity.

Declare the interest.

One person from each company attends an event. Approved corporate colleagues may rotate or substitute between events, with the House's agreement. Tell the host about reporting relationships or internal sensitivities that could affect a mentoring relationship or conversation; we can adjust the pairing, topic or gathering.

Tell the host about relevant commercial relationships, competing interests, referral fees or personal stakes before a discussion. Step back where a conflict cannot be managed. Do not solicit investments, pitch services or use a member's information for commercial advantage without an invitation.

Protect the business as well as the conversation.

Do not exchange competitively sensitive information, coordinate prices, wages or market behaviour, or seek to use inside information. Members remain responsible for their decisions. Discussion is experience shared, not a promise of results or a substitute for appropriate professional advice.



Respect people's time and choices.

Attend considerately, introduce guests only with the host's agreement and respect decisions to listen, decline a question or remain private. No unsolicited sales messages, public invite links or forwarding from member channels. Optional experiences and commercial introductions require a clear agreement between those involved.

Raise a concern in confidence.

Contact the host privately if something feels wrong or information has been shared inappropriately. Tell us promptly about a suspected data incident; stop further sharing and preserve relevant evidence. We will hear concerns fairly, limit access to those who need to know and protect people who raise a concern in good faith.

Protecting the House.

Quorum House may suspend access or end membership where we reasonably conclude that a member has committed a serious or repeated material breach of the House Code or joining agreement, or that continued participation creates a material risk to the safety, confidentiality or security of members, or to the lawful operation of the House. Grounds may include deliberate unauthorised disclosure, harassment, fraud, materially misleading application information, or non-payment after written notice and a reasonable opportunity to pay. A manageable conflict of interest should normally be addressed through appropriate boundaries rather than termination.

We act reasonably and proportionately. We may restrict access immediately where necessary to contain a serious or urgent risk. Otherwise, we explain the concern, allow a reasonable opportunity to respond and, where appropriate, to remedy the breach. We confirm the decision and reasons in writing, subject to protecting other people and lawful restrictions. A member may request a review through the private contact route. Respectful disagreement, a good-faith complaint or lawful reporting is not a ground for removal.

Fees for services properly provided remain payable and are not refunded solely because membership ends. Any unused advance payment is refunded after deducting only amounts lawfully due and fair, proportionate deductions permitted by the joining agreement for evidenced, unavoidable costs or losses directly caused by the breach. We take reasonable steps to reduce losses and do not recover the same loss twice. Where lawful deductions exhaust the unused balance, no refund may be due; there is no automatic forfeiture of all fees. If we end membership without a member breach, unused prepaid services are refunded, subject to any greater legal entitlement.

These provisions must be included in the joining agreement supplied before payment. They do not remove statutory cancellation rights, remedies for services not properly supplied, protected reporting or any other non-excludable right. Confidentiality commitments continue after membership ends, subject to lawful disclosure.

Private Circles. An additional commitment.

Private Circles are smaller, separately curated groups for members who need tighter boundaries. Participants are matched for relevant experience, shared priorities and manageable conflicts. Access is by separate approval and signed confidentiality agreement, before sensitive material is shared.



Within these groups, discussion and material remain within the approved circle, including de-identified learning, unless the agreement expressly permits otherwise. No forwarding to the wider network. The separate agreement defines scope, permitted recipients, exclusions, duration, security, retention and remedies. Recording or AI use requires separate informed agreement and approved handling arrangements. Statutory rights and protected reporting remain intact.



Help yourself. Feel at home.

Light refreshments and a limited selection of hot and cold drinks, including alcoholic and non-alcoholic options, are included at hosted Manor House gatherings. The complimentary bar is self-service when open; it is not an unlimited drinks offer.

Enjoy a drink if you wish. Each member and guest is responsible for their own consumption, behaviour and arrangements for getting home. If you are driving, choose a non-alcoholic drink. Never drive under the influence; arrange a taxi, lift or other safe journey instead.

The House may limit or stop alcohol service, close the complimentary bar or ask someone to leave at its discretion, including where safety or the comfort of others is affected. Self-service remains subject to the host's oversight and any applicable licensing conditions. Alcohol is for adults aged 18 and over only and must not be supplied to anyone who is intoxicated.

The House does not assume responsibility for a member's or guest's decision to drink or drive. This does not exclude or limit any responsibility or liability that cannot lawfully be excluded, including liability for death or personal injury caused by negligence.



Terms of membership.

THE HOUSE / TERMS & CONDITIONS

Website and application terms. Updated 14 October 2026.

Paid membership is covered by a separate joining agreement, supplied before you commit.

About Quorum House

Quorum House is a trading name of Manor House Media Ltd, company number 13177621. These terms cover use of this website and submitting a membership enquiry or application. Membership services are subject to a separate joining agreement supplied before any payment or acceptance.

Applications and acceptance

Submitting an application is an expression of interest, not a purchase or a guarantee of admission. Accepted members must pay before 30 November 2026 to secure their place for membership beginning in January 2027. The founder reviews applications personally and makes the final acceptance decision. Please give accurate information and do not submit confidential business information in the application form.

Fees and joining arrangements

Published founding fees and agendas are proposed arrangements. Before joining, you will receive confirmation of included services, total charges and VAT treatment, start date, duration, renewal arrangements, payment schedule and cancellation and refund terms. Accepted members must pay the amount specified in their joining agreement before 30 November 2026 to secure a place beginning in January 2027. The agreement confirms the instalment or annual payment schedule. Successful, fully paid-up members will receive a private invitation to Christmas at Quorum House, with dates and arrangements confirmed separately. Membership begins only when the final offer is accepted and the required payment is received under that joining agreement.

Cancellation and consumer rights

Where consumer cancellation rights apply, these will be explained before you enter a membership contract. Any request to start services within a statutory cancellation period will be handled separately and with the required consent. Nothing in these website terms excludes or limits your statutory rights.

Discretion and conduct

Respect the privacy of other members. Standard discussions follow the Chatham House Rule and the House Code: general learning may be used without attribution, while identities, personal data and material identified as confidential remain protected. Recording and transcription require prior informed agreement. A redacted archive write-up also requires every participant's explicit approval of the exact version and audience. Source recordings and raw transcripts are deleted under the schedule agreed before capture; provider, backup and any lawful preservation arrangements are disclosed. See the Fireside notes policy. Treat fellow members respectfully; commercial approaches should be invited rather than assumed.

The Chair and research

The Chair supports preparation, discussion and continuing research. Its output may contain errors and should be checked before action. The circle's discussion is not a substitute for regulated legal, financial, medical or other professional advice. Members remain responsible for their decisions. Information-handling and recording arrangements are agreed before participation. Private AI messaging and the member group are planned services, subject to activation and separate confirmation of access, limits, providers and data terms. See Confidentiality & trust.



Optional experiences and additional services

Additional visits and optional experiences are subject to availability and separately confirmed charges and terms. Any individual Chair messaging service requires activation and confirmation of its included scope, usage limits and data arrangements before commitment.

Website material

Please use the website lawfully. Website copy, images and branding may not be republished commercially without permission from the relevant rights holder. Links to third-party services are provided for convenience; those services have their own terms and privacy arrangements.

Questions and complaints

For a question about these terms or an application, use the contact route provided with your application correspondence. We will consider concerns fairly and aim to resolve them directly. These terms are governed by the law of England and Wales, without removing mandatory consumer protections or rights to use local courts where applicable.

Applications, choice and the house code

The 2027 application window closes at the end of 30 October 2026 (UK time). Places are limited and admission is by review. Applications and waiting-list registrations do not guarantee acceptance, reserve a seat or create a paid membership. Fees, availability, cancellation arrangements and membership terms are confirmed separately before commitment.

Applicants agree to provide accurate professional information and to respect the House Code of Conduct in their Quorum House interactions. The version accepted is recorded with the application. Confidentiality obligations continue as the code explains. Public-profile and marketing choices are separate, optional and do not determine suitability.

A LinkedIn profile link is required for membership applications and waiting-list registrations. When optional LinkedIn quick apply is activated, only the information authorised through that sign-in will be used to pre-fill fields for the applicant to review. It is not permission to post, contact connections or access private messages.

Private Circles and separate confidentiality agreements

Private Circles are optional, separately approved groups within the wider network. Standard membership does not include automatic admission or create an NDA. Participation requires a separate signed agreement before sensitive information is shared; it will specify the parties, protected information, permitted use and recipients, exclusions, duration and remedies. Availability and any additional charges are confirmed in advance. We do not promise absolute secrecy or a particular legal outcome.

Corporate membership and delegates

One person from each company may attend an event. Your business can nominate a rotating line-up of approved colleagues, with substitutions agreed before each gathering. A corporate allocation does not allow colleagues from the same company to attend the same event together.

The Leadership Pathway gives members whose agreement includes mentorship a bespoke development programme. The participant, the House and the sponsoring business agree the objectives, mentor fit, format and review points together. We consider reporting relationships, commercial interests and sensitive topics so the experience supports development without creating internal conflicts. What may be reported to the sponsoring business is agreed with the participant in advance. Private conversations, personal disclosures and questionnaire results are not shared with an employer by default. Where interests conflict, the House can change the mentor, topic or gathering. The participant has a private route to raise concerns. Mentorship services, credentials, delivery scope and fees must be confirmed in the joining agreement.

Corporate membership is purchased by a business under a separately agreed seat allowance and programme. Fees, authorised bookers, nomination deadlines, substitutions, attendance limits and any cancellation charges are confirmed in its joining agreement. Every delegate requires approval before attending and must personally agree to the House Code. Payment by a business does not give it access to another participant's confidential discussion. Private Circle admission and NDAs apply to named, approved participants and are not automatically transferable.



Optional AI in the room

The host leads the gathering. The Chair provides optional AI support under the controlled framework. Scope, participant agreement, recording permissions, providers and audit and retention arrangements are agreed before use. Participants may choose selected use or no AI and may ask for processing of new discussion to pause. Switching off is not retrospective erasure. No live AI capture or processing is activated by browsing this website.

Protecting the House: suspension and termination

The following policy will form part of the joining agreement supplied before paid membership begins. It does not retrospectively replace any agreed membership terms.

Quorum House may suspend access or end membership where we reasonably conclude that a member has committed a serious or repeated material breach of the House Code or joining agreement, or that continued participation creates a material risk to the safety, confidentiality or security of members, or to the lawful operation of the House. Grounds may include deliberate unauthorised disclosure, harassment, fraud, materially misleading application information, or non-payment after written notice and a reasonable opportunity to pay. A manageable conflict of interest should normally be addressed through appropriate boundaries rather than termination.

We act reasonably and proportionately. We may restrict access immediately where necessary to contain a serious or urgent risk. Otherwise, we explain the concern, allow a reasonable opportunity to respond and, where appropriate, to remedy the breach. We confirm the decision and reasons in writing, subject to protecting other people and lawful restrictions. A member may request a review through the private contact route. Respectful disagreement, a good-faith complaint or lawful reporting is not a ground for removal.

Fees for services properly provided remain payable and are not refunded solely because membership ends. Any unused advance payment is refunded after deducting only amounts lawfully due and fair, proportionate deductions permitted by the joining agreement for evidenced, unavoidable costs or losses directly caused by the breach. We take reasonable steps to reduce losses and do not recover the same loss twice. Where lawful deductions exhaust the unused balance, no refund may be due; there is no automatic forfeiture of all fees. If we end membership without a member breach, unused prepaid services are refunded, subject to any greater legal entitlement.

These provisions must be included in the joining agreement supplied before payment. They do not remove statutory cancellation rights, remedies for services not properly supplied, protected reporting or any other non-excludable right. Confidentiality commitments continue after membership ends, subject to lawful disclosure.

Subscriptions, renewal and introductions

Members may request an upgrade or downgrade through their private account. A request does not itself change access, fees or billing. The House confirms availability, any revised charges and the effective date before a change is applied. Downgrades normally take effect at renewal; an earlier upgrade may be agreed. Table, Board and Corporate changes require a private fee agreement. Existing terms and statutory rights continue until a change is confirmed.

Monthly subscriptions are collected each month. Annual individual membership is collected upfront at 30% below twelve monthly payments. VAT and the full payable amount are confirmed before payment. Corporate arrangements are separately agreed. No subscription starts before acceptance of the joining agreement and availability of the agreed service.

Recurring collection requires an explicit agreement at checkout. Members may switch auto-renew off in their account before the next scheduled collection. Cancellation of renewal takes effect at the end of the paid billing term. Switching it back on resumes renewal on the existing subscription terms; an ended subscription requires a new agreement. These provisions do not exclude statutory cancellation or refund rights.

Five personal introductions are available per membership year, without rollover or any guarantee of acceptance. Members must have permission to share a guest's contact details for a single invitation. Introductions must not be used for unsolicited bulk contact or promotion. Failed delivery reserves the introduction for the same guest while the House resolves delivery.

Attendance scores are private administrative records: attended gatherings divided by confirmed attended or missed past bookings. Cancelled and future gatherings are excluded. Scores are not public rankings, assessments of a member's professional ability or automatic grounds for termination. Members may ask the House to correct an inaccurate record.



Refreshments and alcohol

Light refreshments and a limited selection of hot and cold, alcoholic and non-alcoholic drinks are included at hosted Manor House gatherings. Availability and self-service are subject to the House Code, host oversight and applicable licensing conditions. The House may limit or stop service and close the complimentary bar at its discretion. Members and guests are responsible for their consumption, conduct and safe travel; driving under the influence is not permitted or endorsed. Nothing in these terms excludes or limits liability that cannot lawfully be excluded, including death or personal injury caused by negligence.